



Rayat & Bahra University



NAME: - Cassandra Roberts

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DATE OF BIRTH: - 2⁶TH SEPTEMBER 1974

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Work Experience: -

- From July 2011 onwards Rayat and Bahra IHM- Vice Principal
- From August 2008-2011 HCMI- Chandigarh Vice Principal
- From April 2004 – August 2008 HCMI- Chandigarh Dean - Academics
- From 2001-2004 Centre for Education Management and Development New Delhi -Programme Manager
- From 2000-2001 Hotel Khyber Chandigarh , F& B Manager
- 1998-2000 Dr. Ambedkar Institute of Hotel Management Chandigarh Assistant Instructor – Part Time Basis
- 1997-98 The Trident, Jaipur - Senior Supervisor Housekeeping
- 1996-97 Hotel Hindustan International Varanasi Housekeeper
- 1996 Quality Inn , Panchkula Deputy Housekeeper
- 1995-96 Rajputana Palace Sheraton , Jaipur , Housekeeping Supervisor

Professional Qualification: - 2011- PHD in Management –Enrolled with Punjab Technical University for study of “ Comparative Study of Curricula of Hotel Management Programmes in India vis-a-vis Industry requirements and Androgogy”

2010- Certified Hospitality Educator – CHE – Successfully Completed Written Examination(85%) scored 97%in the Video Presentation from AHLEI

2010- Certified Trainer for Supervisory skills in Hospitality (AHLEI)

2010- Certified Trainer for International Hotel Management and Development (AHLEI)

2009- Certified Trainer in Security and Loss Prevention (AHLEI)

2007- Attended and Co facilitated Teacher Training Workshop conducted by Mind Bridge Asia for Faculty of HCMI and 5 other Institutions

2004-2005 Masters in Business Administration – AAI- DU

2000- Certified Trainer in Food and Beverage Management (AHLEI)

1998-2001 Bachelor of Arts – Punjab University

1992-1995 3 year Diploma in Hotel Management , Catering Technology and Applied Nutrition – IHM Chennai

Achievements: -

- Paper Presented and Published on Excellence in Contemporary Hospitality Education through Industry Institute Interface October 2011 at Punjab University
- Paper Presented on Identifying the Competency Gaps among Hospitality Graduates vis a vis Industry expectations at HR Summit Organized at Rayat Bahra Group of Institutes – February 2012
- Paper Presented on mental models and their influence on the Success of the Individual in Pristine – the Hospitality Journal of Rayat Bahra Institute of hotel Management – February 2013
- Prepared and Published a hand Book of Self Directed learning for school students
- Conducted Sessions for Self Directed Learning in Schools of the vicinity more than 500 Students trained
- Conducted Faculty Development Sessions for the following wherein 400 faculty members were trained in better academic delivery.
 - a) Quality Assurance and Excellence through the Implementation of 5 Quality Circles
 - b) Pedagogical Models of learning
 - c) Implementation of Interactive methodology for Hospitality Education.
 - d) Teaching learning Evaluation Systems
- Conducted Interview Preparation workshop for Students of MBA as well as Engineering Vertical – More than 500 Students trained .
- Acted as the coordinator for the Finishing school for final placement of students .
- Conducted guest lectures at Himachal; Pradesh University in School of Hospitality for F&B (S).
- Guest Lectures at Punjabi University Patiala both for F&B service and Front Office
- Acted as an External Examiner at Punjab University, Chandigarh, Punjabi University Patiala and also Chitkara University.